

Now that you're staying at Riad Baya

Address: 13 Derb Akerkour, Kasbah, Medina
Marrakech, Morocco 40000

Mokhtar Moutayamine cell: +212 662 40 3939
Jane Shortridge cell: +01 612 860 6920

When arriving in Morocco you will be asked in customs to provide an address of where you will be staying. Use the address above.

If we have arranged it in advance, someone holding a 'Riad Baya' sign or a sign with your name will pick you up outside at the airport. Or, someone will approach you and ask you if you are staying at Riad Baya.

Your keychain will have two keys on it: one to the inside front door, and one to your chamber.

Emergency Information

- There are three fire extinguishers in the house: on the 1st floor, one in the hallway on the 2nd floor, and one in the 3rd floor stairwell.
- First aid kit is located on the first floor, in the salon, in plain view.
- The emergency telephone number in Morocco is 15. In the event of an emergency, give them the address at the top of this page.

Services provided

- Transportation from / to Marrakech bus or train stations, or airport. (Transit available to / from Casablanca for 1200dh or 120€, each way)
- Breakfast each morning
- Light housekeeping each day
- Pool towels are available. Ask the house team.

House rules

- **We are not responsible for lost and stolen items.** There are safes in each room for valuables. Ask the house team how to set the secure code when you arrive.
- The house is in a residential neighborhood so it is expected that guests exercise good manners while staying at the house. Our neighbors keep a watch over the house and report infractions that they notice to us.
- If you use any of the lanterns / candles, please remember to extinguish the flames before leaving them.
- **Please turn off lights and air conditioning as you leave each room.**
- Each room has its own key. You can take it with you during the day, but make sure you leave it when you leave.
- There is soap, shampoo and lotion available in each room as well as a hairdryer, robes and towels. Ask if you need anything else.
- While we offer laundry service at the house for 10€ / load, (which includes washing, drying, folding), we know sometimes you'll have things you want to wash yourself. Do not place wet towels, swimsuits, or other clothing on the railing / banister on the 2nd floor.
- There are many children in Morocco who will ask for money or candy. Please do not encourage them by giving them **anything**. Adults may ask also, so use your discretion.
- Be aware of those stopping beside you while you're walking claiming to help you find your way. They will expect a tip from you and might hassle you for it. Simply say no firmly. Often these people will tell you that 'just today' the mosque is open for anyone to stop in to visit and that they can take you there. Don't do it. It's not true.

Other house information:

- Our team at Riad Baya is wonderful and will help you with anything you need! Mokhtar is the general manager in charge of the house and takes care of all tours and transportation. Fatna is the housekeeper and cook.
- Breakfast is included each morning.

- Light housekeeping will be performed each day.

Day Trips

- Day trips can be arranged with Mokhtar. We have tours to the seaside village of Essaouira, the mountain village of Ourika Valley, a trip to the Atlas Mountains, among other day trips or longer.
- We provide transportation around Marrakech for 30€ / person / day between 0900 – 1800hr. You can arrange with Mokhtar as needed.
- We can make recommendations on things to do and places to go. Ask us anything and we will be happy to help make your visit to Morocco extra special!

Services available at the house

- **Laundry** services are available for 100dh per load (wash, dry, folded) or 10€.
- **Lunch and dinner** are available for 220dh / person over 7 for lunch or for dinner (3 hours advance notice required) or 22€.
- **Cold water** is available for 20dh / liter bottle or 2€
- Our housekeeper is an excellent cook and will prepare meals for you, if you request, for 22€/person for dinner or lunch. Children 8-12 eat for 12€/person; children 7 and under eat free. If you use their services, please tip them appropriately (about 3-5€ / day / visiting adult).
- It is also possible for you to shop with the house staff for the meals and learn how the meal is prepared in the Moroccan style. It's also possible to make bread and then bring it to the community oven to be baked! Please arrange this with the house staff. The cost for this cooking experience is 35€ / person.

Please enjoy your stay and let us know what we can do to help you!